ROOFING GIANT
LIFETIME ROOFING SERVICES

Why Our Customers Love Us

- Golden Hammer 2015 Award Winning Roofing Contractor
- Better Business Bureau Accredited Business (A+ rating)
- Member of National Roofing Contractors Association
- Member of North Texas Roofing Contractors Association
- Asphalt Shingles Manufactures Certified Contractor
- Owens Corning Preferred Contractor
- GAF Certified Roofing Contractor
- Lifetime Labor Warranty
- Lifetime Manufacture Warranty
- Fully Insured - $2 Million Liability Policy
- Roofing Team Has Over 25 Years Experience
- Insurance Claims Specialist
- Highest Quality Roofing Materials
- Free Estimate and Roof Inspection
- Best Value Guarantee

NATIONAL ROOFING CONTRACTORS ASSOCIATION MEMBER

NTRCA NORTH TEXAS ROOFING CONTRACTORS ASSOCIATION who's on your roof?

BBB ACCREDITED BUSINESS

GAF Certified Weather Stopper Roofing Contractor

OWENS CORNING PREFERRED CONTRACTOR

Project Quality Assurance

Insurance Claims Process

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1 Inspection

- Inside leaks
- Attic
- Roof
- Decking
- Rain gutters and downspouts
- Fence
- Window screens
- Window beading
  Window glass
- Garage doors
- Etc.

2 Estimating and Insurance Process

Estimating

- What is Xactimate? (Over 85% of insurance companies use it)
- What is EagleView report?
- Importance of Building Codes – IRC 2015, IBC, IECC
- What's wrong with this adjuster's estimate?

Insurance Procedures

- Filing Insurance Claim
- Contingency Agreement
- Adjuster Inspection
- Supplementing Process
- Mortgage Process

Myths vs. Facts

- RCV, ACV and Depreciation
- Increased Premiums
- 3 Estimates

3 Project Review

Meeting with the property owner(s) to go over the following:

- Scope of Work
- Brands and products selection
- SureInstall program and project management details

Lifetime Roofing Services

4 Project Planning

- Management Review
- Project Planning
- City Permit
- Scheduling
- Material Orders
- Job Orders

5 Project Completion

- Protect the property
- Cover the pool
- Remove old layers of roofing
- Inspect decking
- Inspect and fix wall flashings
- Apply Ice & Water Shield
- Install Valley Metal or I&WS
- Install Synthetic Underlayment
- Install new shingles

6 Customer Delight

- Final Inspection
- Invoicing
- Written Warranty Issued
- Lien Release Issued

Insurance Restoration One-On-One

- **Inspecting the Roof.** Roofing Giant Specialist will conduct a sorrow Property Inspection of your house to determine the extent of damage to your roof, siding, gutters, windows and the interior of your home. We will provide you with the Property Inspection Report, a copy of which is included in our presentation folder.
- **Filing the Claim.** We will ask you to call your insurance company to initiate a claim because it is the requirement of the insurance companies and by the law it is not allowed for us to do this for you. We would like to call on your behalf but we cannot do that legally. What we can do is to provide you with the extensive Property Inspection Report that you can forward to your insurance company. We will leave you a hard copy and can email a digital copy to you upon request. When you file a claim, please use provided form How To File an Insurance Claim. We also can schedule temporary repairs and roof blue tarp cover upon your request. See Emergency Service Work Authorization.
- **Starting the Process.** Once you have an insurance claim number, you should notify our Roofing Specialist about the day and time when the insurance adjuster will be inspecting the roof. Make sure to notify your insurance company that you require your contractor to be present at the time of the adjuster inspection.
- **Meeting the Adjuster.** Our Roofing Specialist will meet with the adjuster as a courtesy of our services. Our policy is to let the adjuster do his/her job and not interfere unless a significant mistake about the claim is being made. If the Adjuster agrees with our assessment, we will notify you immediately. If they disagree or refuse to pay for

everything we feel you are entitled to, we will as well notify you immediately. We will then measure with EagleView, estimate with Xactimate, and photograph any necessary items relevant to damage to the property and request a review from the Insurance Desk Adjuster who is usually the one responsible to make a decision regarding the claim. The insurance company may request that a different Adjuster re-inspects your house. Our property assessment is always documented with pictures and supported by the IRC (International Residential Code) and the current adopted city codes. We understand the construction part of the Restoration Project very well and take it seriously when it comes to building the roofs up to code.

- **Project Review.** Once we receive approval from your insurance company we will schedule a meeting with you to go over the Scope of Work and to pick up colors and brands of the construction materials. Also, our Roofing Specialist will collect the insurance deductible, which is typically 1% of the home value. This is your only out-of-pocket expense.
- **Project Planning.** In our office we will make sure we have everything ready for the day of roof replacement and we will schedule all other jobs related to the claim.
- **Delivering Material.** Our roofing materials are usually delivered in the morning of the day of the roof replacement.
- **Receiving Material Drop Check.** When the materials are delivered, which is usually in the morning on the day of installation Roofing Specialist will do a thorough inspection and make sure all of the materials are delivered and are the right colors, and everything is correct. Also, at that time, our Roofing Specialist will collect the first check you will have

received from the insurance. In the construction industry, it's called a "Material Drop Check", because the materials have been dropped off at the work site.

- **Restoring the Property.** We start our roof replacements usually in the very morning around 7AM. Once the Material Drop Check has been picked up, we will replace your roof and do other repairs required for your property. It usually takes one to two days to replace the roof depending on the size and complexity. All other parts of the project such as gutter, window screens, etc., are done after roof installation.
- **Managing the Project.** On the day of construction Roofing Specialist will be here to meet with the crew and help make sure any special instructions you might have are followed. Our Assurance Manager and Crew Supervisor will also be involved in the project completion success.
- **Completing Final Inspection.** Once everything is completed, you and Roofing Specialist or Quality Assurance Manager will go over the Inspection Checklist together, point-by-point, to confirm everything has been completed to your satisfaction.
- **Invoicing.** After completion of the work on your house, our Accounting Staff will invoice your insurance company for the remainder of the money they owe us for the project. When you receive final payment from your insurance company, Roofing Specialist will come to your house to pick up the check and present you with our Thank You Package.

Better Business Bureau® of Metropolitan Dallas, Inc.
1601 Elm Street • Suite 3838
Dallas, Texas 75201-4701

BBB
bbb.org

LETTER OF AUTHORIZATION

April 24, 2012

To: Directory Publications

Re: Roofing Giant

To Whom It May Concern:

This is to advise you that the company noted above is an Accredited Business of this Better Business Bureau and is an approved participant in this BBB's Accreditation Trustmark Program (ATP). As such, this company is authorized to make the following statement regarding its BBB accreditation in its directory advertisement(s): "BBB Accredited Business Dallas/Northeast Texas." This company may also, either alone or in combination with the BBB accreditation statement, use the attached ATP seal in its advertisement(s). The seal is not to be altered in any manner, nor reduced in size other than what is provided. The seal may appear only in black or PMS 7469 – no other colors.

This authorization is limited to advertising within the BBB's geographic service area of Collin, Cooke, Dallas, Delta, Denton, Ellis, Fannin, Grayson, Hopkins, Hunt, Kaufman, Lamar, and Rockwall counties.

This name and seal authorization is valid for one year from the date of this letter, meaning that it is allowable for this company to plan an advertisement with you using the BBB statement and/or seal as noted above up to one year from the date of this letter.

If you have any questions, please call 214-220-2020.

Thank you.

Sincerely,

Herbert E. Pratt
Senior Vice President

ACORD®

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY): 10/25/2016

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER
I Insurance Group
1021 S. Main Street, Suite 102
Grapevine TX 76051

CONTACT NAME: Brandi Clay
PHONE (A/C, No, Ext): (866)935-6442
FAX (A/C, No): (866)559-8744
E-MAIL ADDRESS:

INSURER(S) AFFORDING COVERAGE	NAIC #
INSURER A : Maxum Indemnity Insurance Company	26743
INSURER B :	
INSURER C :	
INSURER D :	
INSURER E :	
INSURER F :	

INSURED
CONSTRUCTION GIANT, INC.
DBA ROOFING GIANT
2730 N. STEMMONS FWY
SUITE 415
DALLAS TX 75207

COVERAGES

CERTIFICATE NUMBER: 16-17 MASTER

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
A	X COMMERCIAL GENERAL LIABILITY; CLAIMS-MADE; X OCCUR; GEN'L AGGREGATE LIMIT APPLIES PER: X POLICY; PRO-JECT; LOC; OTHER:			BDG-3016136-01	10/20/2016	10/20/2017	EACH OCCURRENCE	$ 1,000,000
							DAMAGE TO RENTED PREMISES (Ea occurrence)	$ 300,000
							MED EXP (Any one person)	$ 5,000
							PERSONAL & ADV INJURY	$ 1,000,000
							GENERAL AGGREGATE	$ 2,000,000
							PRODUCTS - COMP/OP AGG	$ 2,000,000
								$
	AUTOMOBILE LIABILITY; ANY AUTO; ALL OWNED AUTOS; SCHEDULED AUTOS; HIRED AUTOS; NON-OWNED AUTOS						COMBINED SINGLE LIMIT (Ea accident)	$
							BODILY INJURY (Per person)	$
							BODILY INJURY (Per accident)	$
							PROPERTY DAMAGE (Per accident)	$
								$
	UMBRELLA LIAB; OCCUR; EXCESS LIAB; CLAIMS-MADE; DED; RETENTION $						EACH OCCURRENCE	$
							AGGREGATE	$
								$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY Y / N; ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH); If yes, describe under DESCRIPTION OF OPERATIONS below	N / A					PER STATUTE / OTH-ER	
							E.L. EACH ACCIDENT	$
							E.L. DISEASE - EA EMPLOYEE	$
							E.L. DISEASE - POLICY LIMIT	$

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER

EVIDENCE PURPOSES ONLY
EVIDENCE PURPOSES ONLY

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

Glenn Kearby/BRANDI

First Name	Last Name	Main Phone	Address Line	City	State
Klaus	Haarmann	(972) 377-2281	5912 Louisville Drive	Frisco	TX
Ruben	Ortiz	(469) 647-1815	6318 White Oaks Ln	Frisco	TX
Tatyana	Gurevich	(972) 679-1074	9534 Fairmont Dr	Frisco	TX
Richard	Jenkins	(214) 435-4807	8401 Brown Stone Ln	Frisco	TX
Joe	Bethel	(972) 213-6711	1077 Talley lane	Frisco	TX
Igor	Gurevich	(469) 734-7970	9428 Crossvine Ln	Frisco	TX
Steven	Menchaca	(972) 510-4315	8200 Pacific St	Frisco	TX
Shari	Vesaldi	(972) 567-5439	1982 Bishop Hill	Frisco	TX
David	Lowe	(972) 334-9606	9221 Rio Blanco Dr	Frisco	TX
Simon	Carlson	(214) 930-2018	9404 Crossvine Ln	Frisco	TX
Chitra	Thiagarajan	(469) 252-1242	5010 Kickapoo Dr	Frisco	TX
Pavel	Regheta	(817) 313-5523	1709 Yarmouth Ln	Mansfield	TX
Richard (Mark)	Huffman	(979) 204-6902	821 Hidden Springs Ct	Mckinney	TX
Chris	Scherer	(469) 704-4820	7109 Oakbury Ln	Mckinney	TX
Leonid	Regheta	(817) 773-1097	5821 Sandalwood Dr	McKinney	TX
Ulysses	Keelen	(504) 236-2065	5309 Ridgepass Ln	Mckinney	TX
Angela	Liccione	(972) 877-6298	5217 Spicewood Dr	Mckinney	TX
Cathy	Davis	(214) 668-7772	400 Preston Creek Drive	Mckinney	TX
Virginia	Stein	(972) 814-6732	1016 Sleepy Hollow Court	Murphy	TX
Julio and Kathleen	Cruz	(469) 964-5018	510 Pecos Path Dr	Murphy	TX
Tamara	Donahue	(469) 212-3851	7617 Aubrey Ln	North Richland Hills	TX
Charles	Avery	(903) 932-4264	1616 Aldridge Dr	Plano	TX
Mohamed	Quadir	(469) 450-2676	1008 Rochester Way	Plano	TX
Alvin	Chou	(214) 517-8365	4428 Belvedere Dr	Plano	TX
Carlos	Garcia	(469) 684-6303	1472 Larchmont Dr	Plano	TX

Adam	Shiener	(214) 704-4651	4613 Sebago Trail	Plano	TX
Greg	Knutson	(214) 793-7055	7105 GARDEN LAUREL CT	Plano	TX
Oleg	Neginsky	(469) 877-1727	5309 Teddington Park Dr	Plano	TX
Garry	Holub	(214) 240-1917	2401 Evergreen Dr	Plano	TX
Wendy	Zhang	(469) 215-6128	4504 Crowley Dr	Plano	TX
Yevgeniy and Anna	Gendel	(972) 897-5352	4113 Barnsley Dr	Plano	TX
Farzaneh	Kashkooli	(469) 644-5234	4533 Ringgold Ln	Plano	TX
Mahmoud	Mazidabadi	(469) 288-1169	4617 Centenary Dr	Plano	TX
Kim	Sullivan	(949) 378-7930	2724 Grandview	Plano	TX
Christopher	Clary	(210) 723-1702	6705 Columbine Way	Plano	TX
Ritu	Sharma	(214) 274-9818	4005 Bashful Drive	Plano	TX
Shannon	Moore	(214) 528-9982	2017 Sako Dr	Plano	TX
James	Worzala	(972) 424-8660	3420 N Ave	Plano	TX
Fidencia	Wadford	(432) 923-1143	3436 N Ave	Plano	TX
Brandon	Haynes	(972) 881-7085	3445 N Ave	Plano	TX
Maxwell	Easley	(972) 578-8135	3308 N Ave	Plano	TX
Macie	Lee	(469) 360-8228	8213 GREENWOOD DR	Plano	TX
Ahmad	Norouzi	(972) 489-1257	4501 Ringgold Ln	Plano	TX
Michael	Bernier	(214) 794-8750	3733 Interlaken Dr	Plano	TX
Shon	Cellik	(214) 763-7181	4685 Reunion Dr	Plano	TX
Andrew	Bruce Fowler	(214) 592-5435	9458 Olive St.	Princeton	TX
Jackie	Edwards	(972) 658-1416	116 W Willow Ln	Princeton	TX
Tal	Hollingsworth	(972) 529-8166	118 W Gantt St	Princeton	TX
Bruce	Bundeali	(559) 936-2255	2356 Janna Way	Princeton	TX
Dennies	Lye	(972) 345-3303	5809 Sweetbriar Dr	Richardson	TX
Eunivee	Bierens	(972) 907-9856	407 Shadow Bend Dr	Richardson	TX

Jo-Anne and Edward	Motteram	(214) 728-9467	1430 Stagecoach Drive	Richardson	TX
Jeff	Patella	(972) 768-9196	600 Birch Ln	Richardson	TX
Barbara	Ledezma	(972) 841-8791	2413 Somerset Dr	Rockwall	TX
Paul	Anderson	(214) 289-6397	2780 Chalmers Ct	Rockwall	TX
Christy	Browning	(214) 803-2585	7602 Maplewood Dr	Rowlett	TX
Christy	Browning	(214) 803-2585	7602 Maplewood Drive	Rowlett	TX
Derek	Trammell	(972) 880-1659	3406 Palisade Falls	Rowlett	TX
Matt	Dekrey	(972) 475-0005	7214 Eton Dr	Rowlett	TX